



**Maytag, Amana, Crosley, Brand Single Door, Frost Free Upright Freezers and Single Door Refrigerators recall, 2005**

WASHINGTON, D.C., The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. (To access color photos of the following recalled products, see CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).)

**Name of product:** Automatic Defrost Upright Freezers and All-Refrigerators

**Units:** About 112,000

**Manufacturer:**

W.C. Wood Company Inc., of Ottawa, Ohio

**Hazard:** The defrost heater coil can become exposed inside the units, which poses a potential shock hazard to consumers. In some cases the exposed heater wire can also melt, or burn the unit's interior plastic food liner.

**Incidents/Injuries:** W.C. Woods has received 45 reports of incidents of the defrost heater coil becoming exposed. Nine of those incidents resulted in an electrical short. The others melted and burned the unit's interior plastic liner. No injuries have been reported.

**Description:** The recalled single door freezers and refrigerators are 15, 17 and 20-cubic foot Automatic Defrost Upright Freezers and 17-cubic foot Automatic Defrost All-Refrigerators that can be converted into freezers. They were sold under the brand names Amana, Crosley, Danby, Maytag, Whirlpool and Wood's, which is written on the front of the unit. The manufacturer label with the model number and date of manufacture is located on the inside of the cabinet. A list of model numbers and dates of manufacture included in the recall is listed below.

Brand	Model Numbers	Date of Manufacture
Amana	AFU1567*, AFU1767*, AFU2067*	200209 (September 2002) through 200402 (February 2004)
Crosley	FFCR17*, WCF15*, WCF17*, WCF20*	
Danby	DUF1700*, DFF1708*	
Maytag	MQU1556*, MQU2057*	
Whirlpool	EV150NXM*, EV170NYL*, EV171NYM*, EV200NXK*, EV201NXM*, EL7ATTRK*, EL7ATTRM*, EL7JWKLM*, EL7JWKRM*	
Wood's	F15* F17*, F20*, F42*, F47*, F55*, WFF15*, WFF17*, WFF20*, RFA17*, RFC17*, R47F*	
* there are additional letters or numbers following the model numbers above		

**Sold at:** Home improvement and appliance stores from September 2002 through February 2005 for between \$400 and \$1,000.

**Manufactured in:** Canada and United States

**Remedy:** Consumers should contact W.C. Wood Co. to arrange for a free in-home repair.

**Consumer Contact:** Contact W.C. Wood toll-free at (866) 493-3314 or visit the firm's Website at [www.freezer-repair.com](http://www.freezer-repair.com).



**Automatic Defrost Upright Freezer**



**Automatic Defrost All-Refrigerator**



The product 'Model' number, 'Serial' number and Date of Manufacture can be found on the UL Marking Plate, located on the left side of the interior wall of the product.

Model: **F17\***  
Serial: **xxxxxx**

Date: **200304** (2003 April)

<b>CROSLEY</b> WINSTON-SALEM, N.C. 27102 MODEL/MODELE: W1717P-R SERIAL/SERIE: 0551565 REFRIG.: R134a DESIGN PRESS. / VOLTAGE: 115 V- HERTZ: 60 Hz AMPS: 4.0 TYPE: F47E-H 115 C	<b>MAYTAG APPLIANCES</b> HEADQUARTERS NEWTON, IOWA MODEL/MODELE: M0U1555A6W SERIAL/SERIE: 10000520G REFRIG.: R134a TYPE: F42 9.9 oz	<b>Amana</b> MODEL/MODELE: AP1197AW SERIAL/SERIE: 10004300G TYPE: F47 34A 4.1 oz HERTZ: 60 Hz AMPS: 4.0 TYPE: F47 115 C REFRIG.: R134a 4.1 oz	<b>Danby</b> GUELPH, CANADA MODEL/MODELE: DDP1103W SERIAL/SERIE: 99010701 REFRIG.: R134a DATE: 200204 TYPE: F47T HCWV300 115.0 g	<b>Whirlpool</b> MODEL/MODELE: EV170NVL000 SERIAL/SERIE: R1614167 REFRIG.: R134a DATE: 200304 TYPE: F47F-KRWV380 115.0 g VOLTAGE: 115 V- HERTZ: 60 Hz AMPS: 4.0 A PL: Gu
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**Wood's**  
W.C. WOOD CO. LTD.  
GUELPH, CANADA

MODEL/MODELE: **F17NAC**      DATE: **200304**  
SERIAL/SERIE: **11259795G0**      TYPE: **F47F-KWOW360**  
REFRIG.: R134a      4.1 oz      115.0 g  
VOLTS: 115 V-      HERTZ: 60 Hz      AMPS: 4.0 A      PL: Gu  
DESIGN PRESS. / HIGH SIDE/COTE REFOULEMENT: 290 PSIG  
PRESSION CALC. / LOW SIDE/COTE ASPIRATION: 140 PSIG

**CSA** LR96956      MADE IN CANADA      LISTED 401Y      **UL**  
FABRIQUÉ AU CANADA

**VERIFIED**      Energy Performance Rendement Énergétique      **INSTALLATION CLEARANCES**  
EUV99426      **TOP 3" SIDE 3" OPPOSITE SIDE 1/4" BACK 1"**  
VÉRIFIÉ      HOUSEHOLD FREEZER/CONGELATEUR DOMESTIQUE

4-60196-056 REV. 01

### Example of Maytag Model and Serial number Tag

**MAYTAG APPLIANCES**  
HEADQUARTERS:  
NEWTON, IOWA

MODEL/MODELE: MQU1556AEW      DATE: 200304  
SERIAL/SERIE: 10086582CG      TYPE: F42HF-LMTW350  
REFRIG.: R134a      3.9 oz      110.0 g  
VOLTS: 115 V~      HERTZ: 60 Hz      AMPS: 4.0 A      Plt.:Gu

**DESIGN PRESS.** / HIGH SIDE/COTE REFOULEMENT: 290 PSIG  
**PRESSION CALC.** / LOW SIDE/COTE ASPIRATION: 140 PSIG

LR70203      **MADE IN CANADA**      LISTED  
**FABRIQUÉ AU CANADA**      54L0      

 VERIFIED  
Energy Performance Rendement Énergétique EEV99426  
**FREE STANDING INSTALLATION ONLY**  
**INSTALLATION NON-ENCASTRABLE**  
COMMERCIAL FREEZER/CONGELATEUR COMMERCIAL  
4-60196-010 REV. 05

### Example of Amana Model and Serial number Tag

**Amana**<sup>®</sup>

MODEL/MODELE: AFU1767AW      DATE: 200304  
SERIAL/SERIE: 10054436CG      TYPE: F47F-KAMW360  
REFRIG.: R134a      4.1 oz      115.0 g  
VOLTS: 115 V~      HERTZ: 60 Hz      AMPS: 4.0 A      Plt.:Gu

**DESIGN PRESS.** / HIGH SIDE/COTE REFOULEMENT: 290 PSIG  
**PRESSION CALC.** / LOW SIDE/COTE ASPIRATION: 140 PSIG

LR70203      **MADE IN CANADA**      LISTED  
**FABRIQUÉ AU CANADA**      54L0      

 VERIFIED  
Energy Performance Rendement Énergétique EEV99426  
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## Frequently Asked Questions

### What is the issue?

The U.S. Consumer Product Safety Commission (CPSC) and W.C. Wood Company – an OEM that supplies parts to several Maytag<sup>®</sup> and Amana<sup>®</sup> frost-free freezers – have announced a voluntary recall of automatic defrost upright freezers and automatic defrost all-refrigerators manufactured between September 2002 and February 2004.

### How does this impact Maytag Corporation?

Two Maytag<sup>®</sup> upright freezers and three Amana<sup>®</sup> DeepFreeze<sup>®</sup> upright freezers manufactured between September 2002 and February 2004 are impacted by this voluntary recall.

### Why is the recall being announced by W.C. Wood as opposed to the manufacturers like Maytag and Amana?

W.C. Wood is taking full responsibility for this recall since the company manufactured the affected defrost heater. Therefore, W.C. Wood worked directly with the CPSC on its negotiations and the resolution. Maytag is working cooperatively with W.C. Wood on its voluntary recall program to ensure all Maytag and Amana consumers are properly taken care of.

### Is Maytag the only manufacturer involved in this recall?

No. The recall by W.C. Wood also affects automatic defrost upright freezers and automatic defrost refrigerator models produced under the Crosley, Danby, Whirlpool and Wood's brands. Maytag and Amana only have five models of upright freezers involved in the recall.

### How many units are being recalled? How many of those are Maytag and Amana units?

W.C. Wood reports that 112,200 units are involved in the recall. Of these, the Maytag and Amana units represent 20,000 units – or less than 20 percent of the total units being recalled by W.C. Wood.

### What problem prompted the safety recall?

W.C. Wood reports that the defrost heater in some units can fail and cause the heater element to become exposed, resulting in a potential shock hazard. The failure can cause deformation, melting or burning of the interior food liner. Safety is a top priority, and Maytag is working cooperatively with W.C. Wood on its voluntary recall program.

**What upright freezer models and years are impacted?**

This voluntary recall program affects two Maytag® upright freezers and three Amana® DeepFreeze® upright freezers manufactured between September 2002 and February 2004. They are all automatic defrost freezers:

- Maytag® 15-cubic-foot upright freezer: MQU1556
- Maytag® 20-cubic-foot upright freezer: MQU2057
- Amana® 15-cubic-foot DeepFreeze® upright freezer: AFU1567BW
- Amana® 17-cubic-foot DeepFreeze® upright freezer: AFU1767BW
- Amana® 20-cubic-foot DeepFreeze® upright freezer: AFU2067BW

No other Maytag or Amana upright freezers are involved in this voluntary recall.

**What should consumers who own these models do?**

Consumers who have purchased an impacted Maytag or Amana upright, automatic defrost freezer should contact Maytag at 1-866-493-3314 to schedule a free in-home service repair. Consumers of other manufacturers' brands should contact the appropriate manufacturer.

**What is the cost of repair?**

It's free. W.C. Wood is making the repair at no cost to consumers.

**What is involved in the repair?**

The repair should take less than 30 minutes and involves installing a new defrost heater bracket in the freezer. This retrofit will eliminate the possibility of a defrost heater end-cap failure.

**How will a consumer know if they own one of these models?**

The product model and date of manufacture can be found on the UL marking plate, located on the left side of the interior wall of the upright freezer. The products involved in the recall were manufactured between September 2002 and February 2004, which is noted as "200209" to "200402." No other Maytag or Amana upright freezers are affected by this voluntary recall.

**How will consumers be notified about this recall program?**

Consumers who have purchased and registered the affected freezers will be notified via direct mail of the recall program. The letter, which will be from W.C. Wood, instructs consumers to call the appropriate manufacturer to schedule a free, in-home service repair. For Maytag and Amana, consumers can call 1-866-493-3314. Consumers of other manufacturers' brands are instructed to call the appropriate manufacturer.

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The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals – contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. Consumers can obtain this release and recall information at CPSC's Web site at [www.cpsc.gov](http://www.cpsc.gov).