



Maytag, Jenn-Air, Amana, Admiral, Crosley, Magic Chef, and Performa by Maytag brand Refrigerator Recall

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. (To access color photos of the following recalled products, see CPSC's Web site at www.cpsc.gov.)

Name of Product: Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand refrigerators

Units: About 1,646,000, million

Manufacturer: Maytag Corp., of Newton, Iowa

Hazard: An electrical failure in the relay, the component that turns on the refrigerator's compressor, can cause overheating and pose a serious fire hazard.

Incidents/Injuries: Maytag has received 64 reports of refrigerator relay ignition, including 20 reports of property damage ranging from smoke damage to extensive kitchen damage.

Description: The recall includes certain Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand side by side and top freezer refrigerators. The affected refrigerators were manufactured in black, bisque, white and stainless steel. They have model and serial numbers printed on a label located on the top middle or left upper side of the refrigerator liner and have the following model and serial number combinations:

	Serial Numbers ENDING with	AND Model Numbers BEGINNING with
Side by Side Refrigerators	AA, AC, AE, AG, AJ, AL, AN, AP, AR, AT, AV, AX, CA, CC, CE, CG, CJ, CL, CN, CP, YY, YZ, ZB, ZD, ZF, ZH, ZK, ZM, ZQ, ZS, ZU, ZW, ZY, ZZ	ARS, CS, JC, JS, MS, MZ, PS
Top Freezer Refrigerators	AA, AC, AE, AG, AJ, AL, AN, AP, AR, AT, AV, AX, CA, CC, CE, CG, ZB, ZD, ZF, ZH, ZK, ZM, ZQ, ZS, ZU, ZW, ZY, ZZ	AT, CT, MT, PT, CT15G4, CTB152, CTL151, CTM152, CTN151, MTB195, MTB215, MTB245, MTF195, MTF215, PTB155, PTB175, PTB195, PTB215

Refrigerators with freezers on the bottom are not included in this recall.

Sold at: Department and appliance stores and by homebuilders nationwide from January 2001 through January 2004 for between about \$350 and \$1600.

Manufactured in: United States

Remedy: Consumers should immediately contact Maytag to determine if their refrigerator is included in the recall and to schedule a free in-home repair. Consumers should not return the refrigerator to the retailer where it was purchased.

Consumer Contact: For more information, contact Maytag toll-free at (866) 533-9817 Monday - Friday 8am - 8pm EST.

Representative Models:



Figure 1: Side by Side model



Figure 2: Top Freezer model



Figure 3: Model/Serial Label

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from thousands of types of consumer products under the agency's jurisdiction. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To join a CPSC email subscription list, please go to <https://www.cpsc.gov/cpsclist.aspx>. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.

Frequently Asked Questions

Why is Maytag Corporation recalling these refrigerators?

The safety of Maytag Corporation customers is our top priority. Therefore, Maytag Corporation, in voluntary cooperation with the Consumer Product Commission (CPSC), is conducting a recall of approximately 1.6 million Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand side by side and top freezer refrigerators due to fire hazard.

Why didn't Maytag test these refrigerators before marketing them?

The safety of Maytag Corporation customers is our top priority. Therefore, we conduct extensive product testing during all phases of development. If a safety issue is identified, we move swiftly to find affected units and resolve the issue.

Which refrigerators are being recalled?

Approximately 1.6 million Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® and Crosley® brand side by side and top freezer refrigerators are being recalled. The affected refrigerators were manufactured in black, bisque, white and stainless steel. They have model and serial numbers printed on a label located on the top middle or left upper side of the refrigerator liner and have the following model and serial number combinations.

	Serial Numbers ENDING with	AND Model Numbers BEGINNING with
Side by Side Refrigerators	AA, AC, AE, AG, AJ, AL, AN, AP, AR, AT, AV, AX, CA, CC, CE, CG, CJ, CL, CN, CP, YY, YZ, ZB, ZD, ZF, ZH, ZK, ZM, ZQ, ZS, ZU, ZW, ZY, ZZ	ARS, CS, JC, JS, MS, MZ, PS
Top Freezer Refrigerators	AA, AC, AE, AG, AJ, AL, AN, AP, AR, AT, AV, AX, CA, CC, CE, CG, ZB, ZD, ZF, ZH, ZK, ZM, ZQ, ZS, ZU, ZW, ZY, ZZ	AT, CT, MT, PT, CT15G4, CTB152, CTL151, CTM152, CTN151, MTB195, MTB215, MTB245, MTF195, MTF215, PTB155, PTB175, PTB195, PTB215

My refrigerator's model and serial numbers do not fall within the recalled range. Does that mean it is safe to continue using it?

Yes. If your refrigerator's model and serial number combination is not listed, it is not affected by this recall and you may continue to use it safely. If you have questions or need further verification after reviewing the model and serial number combinations, you may contact Maytag Corporation toll-free at 1-866-533-9817 Monday - Friday 8am-8pm EST.

My refrigerator is affected by this recall. Do I need a new refrigerator?

No. Maytag Corporation is offering a free in-home repair to all customers affected by this recall. To schedule a free in-home repair, contact Maytag Corporation toll-free at 1-866-533-9817 Monday - Friday 8am-8pm EST.

May I contact my local appliance retailer to schedule service on my refrigerator?

Yes. If your local appliance retailer also provides service, you may contact the retailer to schedule your free in-home repair. If you elect to schedule the repair with your local appliance retailer, be sure to mention that your refrigerator is affected by this product recall. This will ensure that your service technician has the proper repair kit and will guarantee that you will not be charged for the repair. If you have problems scheduling service or are asked to pay for the repair, please immediately contact Maytag Corporation toll-free at 1-866-533-9817 Monday - Friday 8am-8pm EST.

May I continue to use my refrigerator while I am waiting for my in-home repair?

Yes. You may continue to use your Maytag®, Jenn-Air®, Amana®, Admiral®, Magic Chef®, Performa by Maytag® or Crosley® brand side by side or top freezer refrigerator while you are waiting for your repair. The recall resolution and the product repair have been reviewed and approved by the U.S. Consumer Product Safety Commission (CPSC) and by the appropriate Canadian consumer product safety agencies.

Where can I learn more about the Customer Product Safety Commission (CPSC)?

You may visit the Consumer Product Safety Commission (CPSC) website at <http://www.cpsc.gov>. The site provides the most up to date U.S. product recall information along with CPSC contact information.

Where can I learn more about the Canadian Electrical Safety Authority (ESA)?

You may visit the Canadian Electrical Safety Authority (ESA) website at <http://www.esasafe.com/>. The site provides the most up to date information on product recalls along with ESA contact information.

Where can I learn more about Health Canada?

You may visit the Health Canada website at <http://www.hc-sc.gc.ca/index-eng.php>. The site provides the most up to date information on product recalls along with Health Canada contact information.